# NORTH CAROLINA DEPARTMENT OF LABOR STANDARDS AND INSPECTIONS EMPLOYMENT DISCRIMINATION BUREAU

# City of Charlotte Fire Department

To: Tiffany L. Lathan, Bureau Chief

File

From: Irene Diaz-Clark, Discrimination Investigator

Date: October 20, 2015

File: 149-15

Date Filed: March 24, 2015

Complainant:

Represented by: Meg Maloney

Respondent: City of Charlotte Fire Department

Represented by: Sara Lincoln

### REPORT OF INVESTIGATION

#### Allegation

95-126. (1973, c. 295, s. 1; c. 476, s. 128; 1989, c. 727, s. 219(13); 1997-443, s. 11A.33; 2005-133, s. activity of exercising This complaint was timely-filed by by Respondent, City of Charlotte Fire Department, rights under the North Carolina Occupational Safety and Health Act [§ because alleging engaged in the REDA protected was retaliated against

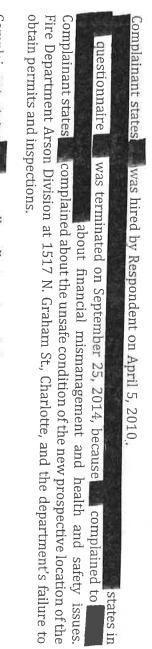
#### PREDICATION:

(Respondent) because This investigation was initiated on May 15, 2015, based on the filing of a complaint by (Complainant) alleging engaged in the protected activity of complaining about some safety issues was retaliated against by the City of Charlotte Fire Department

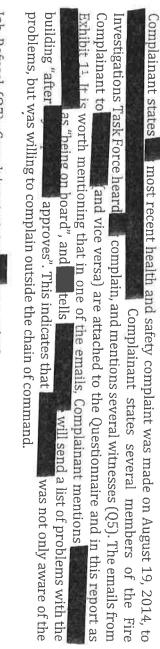
complaint, Complainant is not eligible for dual filing with the US Department of Labor. passed between the occurrence of the alleged adverse employment action and the filing of this this complaint is considered timely filed with the NCDOL. However, since more than 30 days has "improper instructions " and complained to Complainant alleged Since this complaint was filed within 180 days of the adverse employment action, was terminated on September 25, 2014, after refused to follow

send Complainant's questionnaire until June 3, 2015. NOTE: This complaint was filed on March 24, 2015; however, Complainant's attorney did not

#### Complainant:



building would put a target on could not see what Department that speaking out about unsafe and unhealthy conditions at the future arson division however, Complainant states Complainant states posted. Complainant states was allegedly terminated for violating the Social Media Policy (Q4c); Facebook page was set to private and Respondent admitted they back and would be retaliated against (Q4e). was warned by several members of the Fire



refused to do this, since statement about Job Refusal (Q7): Complainant states Facebook post via felt this was illegal. was asked by Management and HR to send a written personal email to avoid public records law, and voiced refusal to

(Q11 attached to the Questionnaire and Exhibit 2)2: Complainant states raised several health and safety concerns about the new building, including

- Air quality
- Blue Dye seeping through walls and floors
- Flooded basement
- Windows didn't close, so water was running down the walls
- Mold in bathrooms
- Insufficient fire exits on upper floor
- Wooden elevator on a pulley system
- Asbestos in ceiling and roof
- Inconsistent positions about asbestos in the walls

get the Fire Department to address these concerns Fire Investigators had not moved yet at the time of Complainant states the Fire Educators had moved to the building "in the middle of August 2014" but termination. Complainant states contacted Charlotte could not

<sup>&</sup>lt;sup>1</sup> Email from Complainant to

<sup>&</sup>lt;sup>2</sup> Attachment to Question 11 of Questionnaire

and a raise from Complainant states on August 26, 2014 City Council member in charge of Community Safety. Building on August 20, 2014 with gave received an "A" rating on information on some City engineers, CFD raise and praised then arranged to tour annual performance review After the review, or. the "leve Arson

of commitment and the quality of

work.

an example" disciplined and they were just trying to protect the jail. Complainant states during the meeting was set to "private" since the Bomb Squad had secured it after someone was watching claimed Complainant had posted racist comments on the meeting criticized on Al Sharpton's fan page. Complainant met with immediately to discuss a complaint the Fire Department had received from a citizen. The citizen On August 27, 2014, was told the meeting was only informative and they just wanted Facebook posts. Complainant reminded Respondent contacted and the department and and instructed was told by Respondent Facebook page and . According to Complainant, during name "was found on a hit list" at to go to the headquarters would not be "made comments were to be aware that was not being Facebook page

allegations and not to send the response through After the discussion, Respondent acknowledged that some of the lines of the email seemed to have been copied and pasted responders had similar comments and posts on Complainant was exercising parties agreed the allegations were not credible. During the meeting it was discussed that the emails came from response from personal email to right to Freedom of Speech, and acknowledged that other first instructed Complainant to prepare a written response to the personal email, which eprovided (Exhibit 3)3 their personal Facebook pages. In addition official email address however both acknowledged told

Complainant also makes the following remarks:

- There is no resident in North Carolina with the name
- The same day Facebook page was not existent until August 20, 2014, when it was first created and other City representatives toured the building.
- real profile and was set to "public" Facebook page had no friends, comments, tags or any other evidence of being a
- anybody could contact did not provide in back. email any contact information so it would be odd that
- "email" was on Al Sharpton fan page complained about an "email" "floating around social media", and claims this

<sup>&</sup>lt;sup>3</sup> Copy of handwritten note with personal email address

- acknowledge they could not find Complainant's post on any of the Al Sharpton's websites. failed to attach the "email" as evidence and
- employment or were pictures that would identify identified Complainant as Nowhere on Complainants as such. stated profession or place
- about race was "race should not be an issue" wrote "the police officer and racial comments". Complainant's only comment
- however, Civil Rights activist John Barrett died on May 28, 2012. wrote that "John Barrett is speaking on Friday at an event";
- . thing. If you are a thug and worthless to society, it's not race- You're just a waste no matter Complainant states in what religion, race or sex you are" Facebook comment wrote: "So tired of hearing it's a racial
- . synonym of "violent person, criminal, vandal, hooligan etc." Complainant states used the word "thug" referring to both whites and blacks and as
- . "known whistleblowers". to public with similar or more offensive comments than Unlike Complainant's Facebook page, there are several first responders Facebook pages set however, none of them are

a copy emails, since the City would not allow email. Complainant states it, delete it and deliver it without using City email Complainant states after debating whether to follow the orders from HR to write a statement, print response and a statement explaining had to prepare to review them (Exhibit 4)4 despite response without having a copy of decision on August 29, 2014, through decided to go against the directives and requests to receive

Complainant states after whistle blowing activities. didn't hear anything else about of the Charlotte Firefighters Association sent the City a request for records related to August 27, 2014, meeting (where no disciplinary action was discussed) about Facebook posting until around September 15, 2014, when

the hearing "only interested in labelling" Complainant "as a racist and upholding the termination". Also during maker", did not allow Complainant to present any evidence related to the to prepare for the hearing. According to Complainant, during the termination hearing on September of them; 25, 2014, On September 24, 2014, Complainant was called to another meeting with being terminated. termination hearing was scheduled for the next day at 9 AM, giving did not provide anything until Complainant hired an attorney. admitted argued a case for termination, "acted as both prosecutor and decision could have easily forwarded the emails to Complainant but said would provide Complainant with a copy informed emails and was no time was

<sup>&</sup>lt;sup>4</sup> See copies of some emails from Complainant asking for a copy of

"maintenance" the word "renovated" because they would be required to get permits, and instead use the term Complainant also mentions in email to that the department had asked them not to use

Complainant states was terminated was never disciplined prior to Safety Complaint until September 25, 2014,

#### Respondent

provides equal employment opportunities to qualified individuals. Respondent states the City of Charlotte (COC) which includes the Charlotte Fire Department (CFD), A position statement was submitted from on behalf of Respondent on June 26,

Termination" (Exhibit 6)6. in disciplinary action ranging from a Verbal/Written reprimand to a funds" (Exhibit 5)5. In addition, Respondent provided a copy of the CFD General Orders (Rules of the trust inherent in public service, necessity for the performance of work and/or the availability of his/her own conduct in a positive, productive and mature manner" and "Failure to do so will result Conduct/Class Offenses) in which is indicated that "Each employee is responsible to regulate employment is subject to satisfactory performance of work, personal conduct that is compatible with Provisions it established "All City Of Charlotte employees are at-will employees whose tenure of Respondent also provided a copy of the COC HR Standards and Guidelines, in which Rule I General recommendation

Charlotte Fire Department's effectiveness, efficiency, safety or integrity". Class A offenses include: being the most severe: "Class "A" Offenses, shall be those which have severe negative impact on the The document also classifies between offenses that are Class A, B and C offenses, Class A offenses

- 1-Involvement in illegal or criminal activities while on/off duty is strictly prohibited
- that affects an employee while on duty, off duty training or while an employee is presenting the CFD 2- Alcohol, drugs, or illegal substances shall not be used while on duty nor in a manner
- in F0 208.07-Harrasment Policy. gender sexual orientation, or other personal characteristics are prohibited as discussed 5-Expressions of prejudice or harassment concerning race, religion, national origin,

which is in keeping with the highest standards of the fire service. 15-Employees shall conduct themselves at all times, both on and off-duty, in a manner

personnel. This includes dereliction of duty to impair the operation or efficiency of the Department or any of its unfavorably upon an employee or member of the department, or tends Charlotte Fire Department shall include, but not limited to, that which the Charlotte Fire Department. Conduct unbecoming an employee of the An Employee shall not engage in **conduct unbecoming** an employee of bring the Charlotte Fire Department into disrepute, reflect

Copy of Policy

<sup>6</sup> Copy of Policy

constitute a Class "A" offense 17-Two Class "B" offenses or three Class "C" offenses in മ 12-month period shall

acting supervisors to take appropriate action is a Class "A" violation. employee of duty, until an investigation can be conducted. Failure of any supervisor or notify the next level of supervision and take reasonable action, including relieving the 18- A supervisor who becomes aware of an alleged Class "A" violation shall immediately

essential that Complainant could testify as an unbiased expert. The job description is attached as Complainant was required to testify at hearings and trials, therefore, in order to fulfill follow up investigation and prosecution of suspects". Respondent claims that as a Fire Investigator, Respondent states Complainant began working as a Fire Investigator in April 2010. Respondent job was to conduct fire scene investigations, "from the Physical fire scene through the

notes Complainant was "unable to present any evidence of significance to overturn the finding of the Respondent states Complainant was terminated on September 25, 2014 as a result of conduct unbecoming a member of the CFD and violations of General Orders. Respondent attached the letter investigation" (Exhibit 8)8 from to Complainant upholding termination. In this letter

a tentative date of "summer 2014". On August 1, 2014, to "visit the building as often as they wished". North Graham. However, Respondent states there was <u>not a set date</u> for moving into the location, just Respondent acknowledges wanting to move the Arson Task Force to an existing building at 1517 wrote an email telling the Force

about air quality, asbestos, mold or any of the issues Complainant wrote on The position statement denies any other complaints from Complainant to Respondent further acknowledges Complainant did send an email to responded to on August 7, 2014 regarding holes and the state of the fence of the building email the same day saying it was already scheduled to resolve the issues email. direct supervisors

the building at 1517 North Graham and requested Ö Respondent states on August 14, 2014, Complainant sent an email from with a two page list of safety and health complaints. personal email address. In this email Complainant had a list of complaints regarding in this email. On August 19, 2015, Complainant sent additional email to take a tour. Complainant did not cc'd personal email address

particular, members of the CFD did now know the origin of On August 20, 2014, of the Fire Department, took a tour of the building with CFD members, Respondent states that at this tour. time Ħ

Respondent also states "after was completed and that the genesis for the tour with Respondent explains at the time of received good marks tour of the building, were the complaints from tour there was no evidence that "anyone at CFD knew was praised for quality of work, last performance review received

<sup>8</sup> Letter from upholding the decision

<sup>&</sup>lt;sup>7</sup> Job Description

a raise and on August 22, 2014, these facts, Complainant was not terminated for signed the review. Respondent argues that based on Whistleblowing activities'

before the tour on August 20, 2014, and according to Respondent's own statement, at these facts don't prove anything and they contradict each other. this point they did not know about Complainant's email to NOTE: Contrary to Respondent's statement, the review on August 19th was done So basically

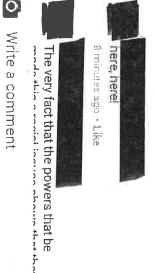
Respondent states on the same day of Facebook posting that later on would come to the attention to members of the CFD, tour (August 20, 2014), Complainant posted a



White guy shot by police yesterday near Ferguson....... Where is Obama? Where is Holder? Where is Al Sharpton? Where are Trayvon Martins parents? Where are all the white guys supporters? So WHY is everyone MAKING it a racial issue?!? So tired of hearing it's a racial thing. If you are a thug and worthless to society, it's not race-You're just a waste no matter what religion, race or sex you are!



#### 4 people like this.



On August 26, 2014, who found Complainant's post insensitive:

received the following email from

FIRE Sent: Tue, Aug 26, 2014 11:49:26 PM Subjects First Responder Unacceptable

Hello,

CHEC. bope this entail finds you both in good ligable and sector. This entail page, As I was reading the past, I notice this is in the spottight teday. Everyone is unfilled to their own throughs. John Garrett is speaking on comments. Please talk with her about her example is. I have so see is just like anyone else but the public is throwing blows at िराचेयपुर भी दात दिश्योगे । crimil is floating around social media. Today I seen it on the Registration of this Registration of the Re Charlatte go through what Ferguson is going throug seen it an Rev AL Sharpson ian क्तिए के जा हो डेस्प्रक्ट क्ष्म के कि प्रभवः राजवय भए। जन्नकान्

<u>Sent ligus, Yahan Mad on Android</u>

information, since Complainant did not identify was affiliated either with CMPD or CFD, but fails to identify how Respondent states post on other social media sites". Also Respondent notes was not a friend of Complainant. would have this type of knew that Complainant was "able to view

On August 27, 2014, fails to explain if identity or what steps Respondent took or didn't ta asked. tried to make contact with wrote another email to to investigate the post and contact ke to verify the legitimacy of the complaint about another Facebook post other than by email, to verify Respondent

From: Sent: Wednesday, August 27, 2014 8:33 AM Subject: Screenshot (08:30AM, Aug 27, 2014) Ö

Here is another one! Why is doing this. may not mean anything by it but it could cause a lot of problems in the community.

Sent from Yahoo Mail on Android





unbiased, fair investigator and a respectable and professional employee of the CFD". not have any insight to the potential impact these posts had on the time to verify Respondent fails to identify what type of investigation was conducted, by whom and if anybody took admitted writing the Facebook posts and said over the investigation to CFD leadership. Respondent notes "during the investigation" Complainant Respondent states once identity or legitimacy. In addition, Respondent notes Complainant "did determined that Complainant was a CFD employee did not find anything wrong with the posts ability to be seen as a credible turned

"cause tension between CFD and the citizens" of Charlotte. Respondent states "a few African specifically conduct unbecoming a member of CFD and Violations of CFD General Orders. In addition, Respondent states Respondent denies that Complainant was terminated in retaliation for asserts Complainant was terminated for the nature and content of posts "were viewed by others as racially offensive" and had the potential to whistleblowing activities Facebook posts,

affirmatively"9. American employees of CFD and CMPD were questioned" and "each employee questioned answered

unbiased witness in future arson prosecutions"10. According to the position statement, Complainant the DA's office was also contacted and "they agreed that it would be difficult to use could be used against will to CFD because of it" it could put Complainant and the rest of first responders in potential danger. had put at risk Furthermore, because Complainant's job included testifying against criminal defendants, the posts Respondent adds that if a member of the community would see Complainant's post "and harbor ill credibility consequently putting the safety of the City also at risk. since could be presented as a potential bias witness. Respondent states

complaints within the CFD prior to August 7, 2014, about the fence. however, Complainant has not provided documentation to establish Respondent states Complainant alleges other than the email made numerous complaints about health and safety; sent to made any of these on

about the Facebook postings and why was fails to address why Complainant was instructed to use COC business is not a best practice it certainly is not a violation of the law". However, Respondent Respondent states COC and CFD "acknowledge that the use of non-COC email addresses to conduct given a personal email address where to deliver the personal email to deliver response

the African American male community" American members of the Fire Department, the use of the term thug is exceptionally derogatory to any specific person or group". It states the post "has been perceived by members of the community, city organization, and fire department as prejudice". According to several African any specific person or group". 911. In this letter unbecoming a member of the CFD and violations of Federal Orders as well as the Social Media Policy. General Orders. Respondent maintains Complainant was terminated because was cited for termination on September 24, 2014, letter is attached to the Position Statement and to this report as Exhibit acknowledges that Complainant's comment "was not directed to was in violation of some of the CFD as a result of conduct

is unable to monitor all accounts. However, when a citizen complains about a questionable posting but was ignored. In addition, Respondent notes CFD is made up of 1,154 fulltime positions and CFD another employee had posted something similar, the post had been brought to the CFD's attention Respondent adds that Complainant fails to identify a single individual in Complaint, where

February 24, 2015. Prior to the completion of the pertinent investigation, by members of the Community, and shared a post on the attention of CFD. According to Respondent, on February 20, 2015, Respondent also clarifies that Complainant's Facebook posting was not the only posting brought to Facebook regarding former Olympian Bruce Jenner. The posting was brought up was placed on administrative leave on opted to retire

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<sup>&</sup>lt;sup>9</sup> There is no mention what employees were questioned, how many or their job positions. <sup>10</sup> Again, no details on who was questioned, how, when, etc.

<sup>11</sup> Copy of letter

#### Investigation:

public records. Complainant was interviewed on June 8, 2015. Complainant stated that to type response to the posting through personal email and at home since all emails were told

Social Media Policy and Complainant explained that the Bomb Squad had secured Complainant denied ever calling OSHA. Complainant stated name would not be searchable so, only had a few friends on Facebook from the fire Department. does not remember having to sign any policy regarding this subject friends could see what Facebook page to private and set up so did not know posted. Complainant states was violating מ

Facebook and information. Complainant states at the beginning Respondent admitted it could not find anything on Complainant stated complained. Nobody claims to have talked to credibility was at stake. was provided with a copy of posting on August 27, 2014, after and nobody has contact

never been terminated Complainant stated other First Responders had posted on Facebook similar postings but they have

Complainant stated still has the post-it note that gave with personal email

that while it is impossible to have a comprehensive list of disciplined employees because each asked to provide information about any other City employees disciplined due to the Social Media position statement submitted by Ms. Lincoln (attorney representing Respondent). Respondent was department has its own HR manager, they are aware of at least five other employees that were On June 29, 2015, Respondent was asked to respond to a series of questions prepared based on the disciplined due to Social Media issues: policies (other than , discussed in the position statement). Respondent replied



of them were terminated like Complainant. did one of the 311 employees. The other 311 employee was given three months' probation". None awareness/sensitivity class. "The CATS and N & BS employees both received written reprimands as performance probation, issued a formal apology for the post and attended a diversity, According to Respondent was reprimanded, suspended without pay, put on

identified Complainant that used the name of Respondent stated no one was able to identify Respondent was asked to explain if anybody verified was through emails. Respondent stated as part of the CFD but states as an alias. Respondent does not know if Complainant or speak face to does identify was probably face with existence or reliability. on an actual friend of the only contact LinkedIn page

Complainant's post and re-posted it "somewhere else on the internet". According to Respondent, they "assume" that is the one that took a screen shot of

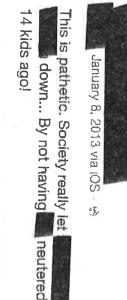
the post and the word "thug". The response was: Respondent was asked to identify who were the African American people that were questioned about



management officials from the Fire and Police Department. Note: None of the people that were questioned about the word "thug" were Complainant's peers, but

similar postings on their Facebook accounts. Full pages attached here as Exhibit 1012. On August 4, 2015, Complainant provided supporting evidence of other City employees posting

0 Posted the following comment on Facebook page open to the Public:





6 Likes 9 Comments

♣ Share

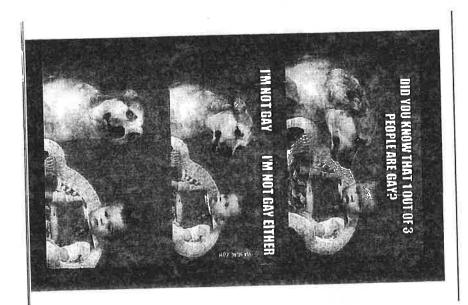
<sup>12</sup> Facebook postings by

Posted the following post. Facebook page was also open to the Public:

0



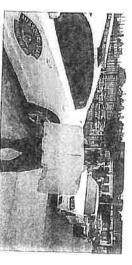
2 Lives 1 Comment





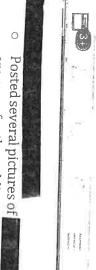


spade a spade, think outside the box. not non believers, not women. Let's call a blacks, not whites, not gays, not religionists, have their rights violated, not the cops, not I'm not a sexist. I believe that no one should I'm not a racist...I'm not a homophobe and



Reflecting on the Tragedy in Ferguson: I'm Tired of People Like You, Mr. ...

12 (1955) 4 Comments



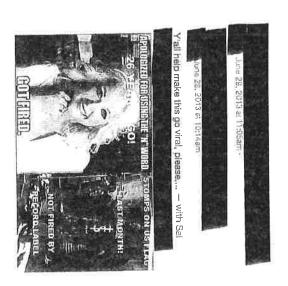
are open for the public to see.

These pictures



46

0 Posted the following posts. Please note the use of the word "thug"







Hmmmmm...... Interesting.

Paula Deen: Dumped by Walmart and Target for using the "N" word decades ago, then apologizing



Quentin Tarantino Makes the movie Djargo which uses the "W" word 13 3 times. Walmart and Target still carry it

facebook.com/lmageBlitz

•



This video pisses me off to no extent. Piece of crap thugs with nothing else better to do. Our crap @\$\$ political system with our crap @\$\$ laws and judicial system don't do enough. We need to bring back the... More



The Sick 'Game' Thugs Are Violently Playing On Innocent Pedestrians ....

00 Three boys, one 14-year-old and two ... conservative user-os Cons

CLKSS - COMBREINS





Murdering! Tj/SL ... It's All Drug Dealing Gang-Bangers Doing The °Can't-Push-Race-Baitng-In-Chicag

With all the murders in Chicago, which are 98% black. Killing black. Why aren't you there? Ask yourself this question. Simple....

## No money to be made!



SLIKES

⇒ Share





them until they get shot and killed. of crap thugs that play this game start getting what's coming to them. It's your right to protect yourself, might be a game to Hahaha that's awesome. I hope the pieces



Teen Playing The Knockout Game Gets Shot Twice By Victim | D The Web Guy xli0a7\_com

6 Lik : 1 Comm.::

A Share



→ Share





Right Wing News ปังชุดเลช 5: 23, 2013 et 1:00am

2 Likes

Everyone needs to see past all of this skin color shit.
90% of my coworkers and triends are white, I don't even realize it but once in a blue moon, because we are all similar minded good folks. That's all in worried about

just think It's tunny that about it now. to report

We should just ignore it. I hate that this is a story, the publicity has probably caused more hoodlums to mitate this.....l can't believe some of them are hitting of ladies, pieces of shit

lagree 100%. The pieces of crap that started this and do this should be beatin with in an inch of their lives. People should be able to walk down the street not in fear. If the thugs are the ones doing it then that's who I blame. I have read tons of articles on this and believe me it's race related but trust me it's not from my end. Look at some of the nick names they call the victims. Call it like I see it.

c3.1 More □sc 6, 2013



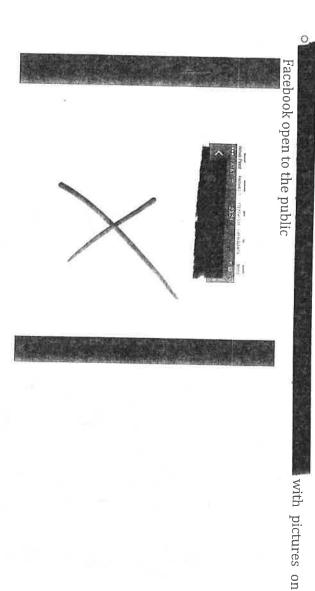
⇒ Share



Have you heard the mainstream media screaming about the white cop killed... threepercenternation.com

♦ Share

video: A Bad Lip Reading of The NFL- Part 2.



0 Posted the following posts referring to public benefit recipients



0 ·Posted the same posting as Complainant and other racial postings







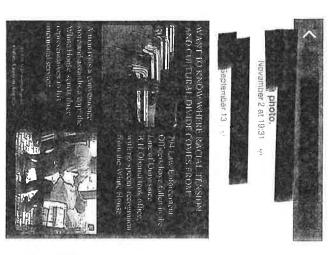
0 Posted the same posting as Complainant and other racial postings







0 Posted same posting than Complainant and posted about the Ferguson Incident



### New Report on Michael Brown Case Offers Three Explosive Revelations

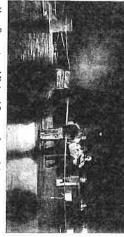
Wilson's Account

esti witten ter spested ilheren 102 hat alem) Pestudo mente to dia malem III, ille monte con automore





You got to be kidding me!? There's another side to this story than what all the critics are saying!? Never would have guessed it! Walking in the middle of the street, robbed a store, and punched an officer, attempted to get his firearm (hence why he has gunpowder on his hand) but yet that put back a good many cold ones with me. he's just a good ole kid that has big goals in lifel And no this is not a race thing for me, I have plenty of black friends



New Report on Michael Brown Case Offers Three Explosive Revelations

♣ Share



parents? Where are all the white guys supporters? So WHY is everyone MAKING it a racial issue?!? So tired of hearing it's a racial thing. If you are a or sex you are! You're just a waste no matter what religion, race thug and worthless to society, it's not race-White guy shot by police yesterday near Ferguson....... Where is Obama? Where is Holder? Where is Al Sharpton? Where are Trayvon Martins





WHAT ARE YOUR THOUGHTS? — with Wouldnityou Liketoknow and Johnny B







who passed away on May 28, 2012.	posting or had ever posted or mentioned Complainant's post, much less a comment from Mr. Barrett	of searching the internet, I could not find any indication that Al Sharpton fan page had a copy of the	verify existence, or if any of the information was providing was accurate. After hours	whatsoever, that	removed after got so much heat from the public around the world". There is no evidence	another email (Sent on August 27, 2014 at 7:51 AM), states	Sharpton fan page and that John Barrett "is speaking on	In the first email (sent August 26 at 11:49 PM),	Complainant's attorney also provided a copy of the communications between
	s a comment from Mr. Barrett	iton fan page had a copy of the	ding was accurate. After hours	made any efforts to	world". There is no evidence	states "I do believe it has beer	Friday at an Event. Or	saw the post on Rev. A	etween

Complainant also sent the following documents:

- Websites". Please see attached highlighted paragraph<sup>13</sup>. See Exhibit 11. A copy of General Order 208.08 "Unofficial Use of CFD Images, Social networking Sites 80
- . with' A copy of a handwritten note which seems to be the note personal email<sup>14</sup>. See Exhibit 2. personal email address so could respond to accusations from gave Complainant
- . A copy of Exhibit 1215 Facebook "profile" showing no friends or other activity, attached as
- from August 2013 through August 2014 and the year prior (Exhibit 13)16. In these reviews A copy of Performance Review and A Development plan performed by writes:
- 0 Communicates clearly and effectively with internal and external customers providing services that is seamless in delivery
- 0 on industry trends and topics. Responds to inquiries from insurance industry and other parties. remains current
- 0 performance targets. consistently to meet the Fire Investigation Task Force workgroup
- 0 Is consistent in actions towards teamwork meeting expected behaviors
- 0 0 Consistently approaches work with a positive and flexible attitude.
- organizational goals. resources Assists with request available to for multiple is reliable and dependable investigators while effectively to accomplish utilizing the
- 0 Has coordinated and conducted investigations with numerous law enforcement prosecution of arson cases, agencies to obtain and provide crucial documentation towards the successful
- 0 and actively supports unit decisions Regularly meets job requirements. Participates in solutions to task force problems
- 0 Has established good rapport with personnel from many divisions of the CFD CMPD and other agencies.

13 Copy L.\_ 14 Copy of note 15 Copy of Profile

16 Evaluation

Copy from Complainant of GO 208.08

- 0 **community** from the Insurance industry. established good rapport with individuals in the fire investigation
- 0 community Has established as a credible source within the fire investigation
- 0 <u>listening providing appropriate and timely feedback.</u> Shares information and searches for ways to make improvements. Practices active
- 0 Accepts constructive criticism in a professional manner
- 0 Understands the importance of accomplishing organization goals and personal goals.
- 0 Accepts responsibility for the Fire Investigation Task Force and the Department actions and makes decision in the best interest of
- 0 Meets expected behaviors. Is dependable and offers assistance with programs at the
- 0 Has complied with attendance policies during this grading period
- 0 investigator. Is consistent with productivity Standard Operating Guidelines Responded to a total of 151 calls for service. 74 incidents were assigned to as lead
- taken the necessary measures to documents Has documented fire scenes in accordance with the policies and procedures, has work activity, and written reports.

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0 Has consistently shown courtesy and respect for others,

customers and members of the Charlotte Fire investigations Task Force recognizes and acknowledges the diversity of

- seeks to understand different point of view, both internally and externally
- Collaborates to make decisions and solve problems.

0 0

- 0 Is Reliable and dependable to help resolve issues and conduct work activities. Encourages open dialog within the fire unit.
- 0 Identifies problems and willingly brings issues to the forefront for discussion and correction,
- Recognizes emerging trends and seeks to improve processes

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- 0 Has acquired hours of training and maintained certifications and memberships
- This review was signed by on 8/19/14 and on 8/22/14.

and presented to On June 29, 2015 Respondent sent a copy of a report of investigation conducted by with Turning Point Litigation. The investigation was requested by the City of Charlotte

Exhibit 1518. Please note the following: On October 20, 2015, Respondent sent some additional information requested, attached here as

from that at this time, "No disciplinary action was going to take place at the time because CFD did Facebook posts and the situation were discussed with some paperwork stating that the Facebook situation was discussed. Respondent sent a copy not even know of a series of emails, first showing Complainant's efforts to get the relevant information about On September 2, 2014, am wrong....there is no disciplinary actions taking place only paperwork stating that the understanding that there would be no disciplinary action against Complainant, just explaining complaint. Also the Email from if the Facebook posts belonged perspective." Then there is an explanation from sent to and that a document was requested in which However, Complainant writes "Correct me if an email saying saying

<sup>17</sup> Copy of the report

<sup>18</sup> See letter with questions and answers from Respondent.

admitted that the Facebook posts were asked by to write a statement about the postings in the first meeting of August 27, when was

V Termination Hearing Process. Hearing that, pursuant to City Policy is held within 24 hours of the termination citation". with the Pre-Termination Hearing Policy. Respondent also sent a note from 24 hours' notice for the Pre Termination Hearing, as Hearing process. "Per the City of Charlotte Pre-Termination Hearing policy the employee gets Respondent also explains that the Grievance process is separate from the Pre-Termination Attorney explaining the differences between the Grievance Process and the Pre-In this explanation it reads "this did in this case in compliance is the Pre-Termination

October 20, 2015. The policy reads: Please see a copy of the Pre-Termination Hearing Policy attached to the documents sent on

- 0 Pre-Termination Notice Procedure: The employee must be given written Notice of Pre-Termination Hearing at least 24 hours prior to any termination.
- 0 Hearing Process: Employee must be given at least 24 hours' notice of the hearing
- It was also requested a verification from Respondent to make sure that Report was accurate regarding the individuals involved in Complainant's appeals. report states in page 55:

V

be terminated. also an expressed opinion by one or more participants that each of these meetings, there was a discussion submitted by 2014 meeting. pre-termination hearing, respectively, were both involved in the September 23 one or more meetings regarding how provided American community. In addition participants were told as a fact posts were racially charged and could impact person who would ever review the time "...there is no assurance that the employee grievance portion of the process showed no remorse for the Facebook posts. At each meetings, there was was cited for termination on September 24, 2014, every with a meaningful review of the termination decision. By were involved in the September 16, 2014 meeting. At who handled employee grievances had participated in discipline should be handled. who handled the grievance appeals that interactions with the Africantermination and Facebook should

Respondent verified that this information is accurate.

termination,

terminate

In short, after the September 13 and 23 meetings, which occurred prior to the

no fresh eyes ever viewed or reviewed the decision to

V Respondent also provided a note from Complainant to prepare a response to the Facebook posting using address explaining why personal email requested

Complainant to prepare a statement about the posting (Exhibit 16)19. On October 21, 2015, Investigators Julie Hughes and Irene Diaz heard the recording of the meeting that took place on August 27, 2014 with discussed and no disciplinary or further action is conceived, except for Respondent asking The recording shows a cordial meeting in which Complainant's Facebook post is

of emails with attachments (Exhibit  $17)^{20}$  with documentation establishing the relevance of On October 26, 2015, I requested from Complainant's attorney information regarding involvement in the case. Some of these records explain why some of the witnesses mentioned while I was asking them about Complainant and On October 28, 2015, Complainant provided a chronology and a series email.

#### Interviews:

Several interviews were conducted during the investigation.

- the whistleblower email, but "nobody did anything" spoke with before sent
- backing If you complain, they will terminate you. Complainant had spoken with up at the beginning. Then the culture of the Fire Department made about safety concerns, and change: was
- . After Complainant sent had "no business and it was not the email, went to speak with the place" getting involved who
- violations, asbestos on the roof, wires in a pump with water, etc building". The building was 100 years old and completely inadequate: there were so many the tour. In reality, lied because said had told was happy with the building when would not "put a pig in that finished
- in the building going to put people to sleep there at night and it was a fire trap. There were people already decided to tour the building because of the email Complainant sent They were

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- for worse than it was because of terminated. Complainant was terminated because termination. All the firefighters post horrible things about women and they are not comment and they are not fired. They were using the word "thug" as an excuse Ferguson comment, but if you look in Facebook, firefighters write things was the whistleblower. The Department said that
- . Facebook and "suddenly" Respondent is saying there is a policy regarding social media, does not remember signing on it. does not think anybody has being terminated for posting something in
- because they were embarrassed and they thought believes is the one that made the decision to terminate Complainant, would "go away"
- Two reports say that the morale (in the department) is terrible. is a "bad

<sup>19</sup> Notes from recording.

<sup>&</sup>lt;sup>20</sup> Records from Complainant received on 10/27/15

Nobody was happy about having to move to the building, but after 10 years with the department always felt could go to and above with a complaint, but there are certain ways to handle some situations.  States they were in a fire house, and they wondered why all the sudden they were having to be moved.  "It took us some time to get with the idea". And then, all of the sudden they were told that they were changing buildings. When they found out it was a hole in the wall they were left with a lot of questions.  It was out of the ordinary, because Respondent was in such a hurry. They moved the educators to the new building. We went to look at the building and there were some roof leaks but they were told that everything would be taken care of.  They also were told the roof had asbestos and it was not going to be touched, so when they moved in, all the sudden Respondent changed the roof.  They also were told that or not, but had a history of going around the chain of command. "If had some issues with me, bypassed and they are going to be touched, so when they had so not know if Complainant did that or not, but had a history of going around the chain of command." If had some issues with me, bypassed and they are and went straight to had some issues with me, bypassed and the conditional and went straight to had a history of going around the chain of command. If had some issues with me, bypassed and the conditional and went straight to had some issues with me, bypassed and the conditional and went straight to had to be non-historal because months had a history of going around the cause months and the non-historal because months had to a higher standard as investigators there had to be non-historal because months had to account had a history of the had to be non-historal to a higher standard as investigators there had to be non-historal because months.		
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investigators they had to he non-hissed because acomic get charge	investigators, they had to be non-biased because people get charg work, the Facebook post made look badthat seemed t termination.	• •

told Complainant that there are

remember everything ways to handle on some situations and that they cannot move up because people

- respect. issues with race and sexual orientation and they have to treat everybody with the same Department policies does not think would not have put has ever signed anything about social media with the post in Facebook. States the county has some
- Facebook was states that to knowledge, the only other person that was disciplined for

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- could not find pressure was coming from above through city council regarding up, being put on probation and making Complainant apologize would have been enough. The termination. states that the Facebook posting was not the real reason for Complainant's does not know if so why not put Complainant on probation? had any prior write ups, but thinks that a write email. But they
- before contacting were there from 8 AM to 5 PM. given a list of items to be fixed but they were told to stay away, was concerned about the air quality in the building. States they were does not know if Complainant talked to knows the educators
- move to a building in bad conditions. were going to be moved to a new building and suddenly they were told they were going to States the condition of the building was an embarrassment for the fire investigators. They

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- complaint about the project of the building. stated that it could be unsafe for job to make safety complaints or any type of
- States there is an overall feeling in the department when you step up against kind of the "ring leaders" They are the most retaliatory of all of them and
- targeting and Respondent will lie to put anybody in a bad situation states that if anybody complains, they will encounter retaliatory discipline or
- . backways" so nobody would ask any questions. they were doing without council's approval. States Respondent was doing things "through that the department was splitting money without telling the City Council. Believes Complainant didn't know what was stepping into because it was unknown to exposed what
- Complainant when they spoke on the 27th not to add more stress to of behavior, I've been doing this for years" told that Respondent would fire Complainant for this, but didn't tell ("There is a pattern

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- matter what race". The post had nothing to do with race but behavior Respondent brought so they could predetermine the outcome. Respondent "was getting the answers they wanted" didn't find the post derogatory or prejudicial. the posting to the pre-termination hearing and only asked black managers said "no
- something about lesbians; inappropriate Facebook postings. states other people had been disciplined but not terminated for posting got 2 days suspension posted