



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF HEALTH SERVICE REGULATION

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

MARK PAYNE
DIRECTOR

VIA CERTIFIED MAIL

February 7, 2018

Dr. Will Adams, Interim CEO
SBH – Charlotte, LLC
d/b/a Strategic Behavioral Center – Charlotte
1715 Sharon Road West
Charlotte, NC 28210

RE: **Suspension of Admissions**
Strategic Behavioral Center - Charlotte
MHH # 0977
E-mail Address: Will.Adams@Strategicbh.com

Dear Dr. Adams:

Based on the findings of this agency during a complaint investigation survey completed January 17, 2018, we find that **SBH – Charlotte, LLC**. has operated **Strategic Behavioral Center – Charlotte** in violation of North Carolina General Statute N.C.G.S. § 122C, Article 2, the licensing rules for Mental Health, Developmental Disabilities and Substance Abuse Services and/or N.C.G.S. § 122C, Article 3, Client Rights for individuals with mental illness, developmental disabilities or substance abuse issues. After a review of the findings, this office is taking the following action:

Suspension of Admissions –The documented violations indicate that conditions in the facility are found to be detrimental to the health and safety of the clients. Therefore, pursuant to North Carolina General Statute § 122C-23, the Division of Health Service Regulation, Department of Health and Human Services, is hereby ordering you to suspend all admissions to the facility effective immediately. The Suspension of Admissions is to continue until conditions are documented to meet approved inspection status. The facts upon which the suspensions of admissions are based are set out in the attached Statement of Deficiencies which is incorporated by reference as though fully set out herein. The rule citations include:

- 10A NCAC 27D .0304 Clients Rights, Protection from Harm, Abuse Neglect, or Exploitation (V512)
- 10A NCAC 27G .0201 Governing Body (V105)
- 10A NCAC 27G .0208 Client Services (V115)

ACUTE AND HOME CARE LICENSURE AND CERTIFICATION SECTION

WWW.NCDHHS.GOV/DHSR

TEL 919-855-4620 • FAX 919-715-3073

LOCATION: 1205 UMSTEAD DRIVE • LINEBERGER BUILDING • RALEIGH, NC 27603

MAILING ADDRESS: 2712 MAIL SERVICE CENTER • RALEIGH, NC 27699-2712

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER



Dr. Will Adams
Strategic Behavioral Health - Charlotte
February 7, 2018
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Appeal Notice – You have the right to contest the above action by filing a petition for a contested case hearing with the Office of Administrative Hearings within twenty (20) days of mailing of this letter. *Please write the facility's Acute and Home Care License (MHH) number at the top of your petition.* For complete instructions on the filing of petitions, please contact the Office of Administrative Hearings at (919) 431-3000. The mailing address for the Office of Administrative Hearings is as follows:

Office of Administrative Hearings
6714 Mail Service Center
Raleigh, NC 27699-6714

North Carolina General Statute § 150B-23 provides that you must also serve a copy of the petition on all other parties, which includes the Department of Health and Human Services. The Department's representative for such actions is Ms. Lisa G. Corbett, General Counsel. This person may receive service of process by mail at the following address:

Ms. Lisa G. Corbett, General Counsel
Department of Health and Human Services
Office of Legal Affairs
Adams Building
2001 Mail Service Center
Raleigh, NC 27699-2001

If you do not file a petition within the twenty (20) day period, you lose your right to appeal. *Please note that each appealable action has a separate, distinct appeal process and the proper procedures must be completed for each appealable action*

In addition to your right to file a petition for a contested case hearing, N.C.G.S. § 150B-22 encourages the settlement of disputes through informal procedures. The Division of Health Service Regulation is available at the provider's request for discussion or consultation that might resolve this matter. To arrange for an informal meeting, you must contact DHSR at (919) 855-4646 or (919) 855-4620. Please note that the use of informal procedures does not extend the 20 days allowed to file for a contested case hearing as explained above.

Should you have any questions regarding any aspect of this letter, please do not hesitate to contact us at the Department of Health and Human Services, Division of Health Service Regulation, Acute and Home Care Licensure and Certification Section, 2712 Mail Service Center, Raleigh, NC 27699-2712 or call Clarence Ervin, Assistant Section Chief at (919) 855-4620.

Sincerely,

Azzie Y. Conley

Azzie Y. Conley, Chief
Acute and Home Care Licensure & Certification Section

Enclosures: Report of Survey

cc: DHSRreports@dhhs.nc.gov, DMH/DD/SAS
ncdma.dhsrnotice@lists.ncmail.net, Provider Enrollment DMA
LeJay Parker, Child and Adolescent Coordinator, Division of Medical Assistance, State Medicaid Agency
File